



Digitally transforming
health and care together

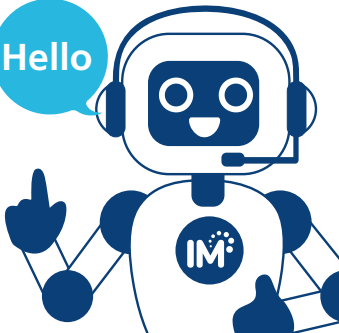


Informatics Merseyside

Need IT support?

New contact details
from 1 October 2026

NHS Informatics Merseyside (IM)
will be providing your digital support
from 1 October 2026. Please see
overleaf for your new **IT Service Desk**
and **Digital Portal** contact information.





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NHS

Informatics Merseyside

IM Digital Portal

From 1 October 2026 the quickest way to access
IT support is through your IM Digital Portal.

To log and track your IT support requests, scan the QR
code or go to: <https://digitalportal.imerseyside.nhs.uk>



Your IM Digital Portal
will also be accessible
from an **icon on your
home screen.**



For **urgent IT issues** affecting patient care,
multiple users or if you are unable to access
the IM Digital Portal, please call your
IM IT Service Desk on **0151 296 7777.**

As part of the changes to your IT support arrangements, you may see digital colleagues wearing
NHS Informatics Merseyside (IM) branded **workwear** and **lanyards** when visiting your site.