If unsure, be secure: Your guide to sending secure emails

Where personal, confidential or sensitive information needs to be sent using email, the email must be sent securely.

NHS Informatics Merseyside

From

NHS Mersey Care
NHS Foundation Trust
@merseycare.nhs.uk

NHS
@nhs.net

To

DCB1596 accredited organisations. View the up-to-date list on the website below.
https://digital.nhs.uk/services/nhsmail/the-secure-email-standard#list-of-accredited-organisations

The below list includes commonly used email addresses. Please refer to the web link above for an up-to-date list of all the email addresses you can securely send to. If you are unsure, be secure by typing [secure] in front of your subject line, including the square brackets, and send your email as normal. [secure] is not case sensitive.

Frequently used NHS email addresses

@cheshireandmerseyside.nhs.uk
@haltongp.nhs.uk
@imerseyside.nhs.uk
@knowsley.nhs.uk
@livgp.nhs.uk
@mcht.nhs.uk
@merseycare.nhs.uk
@merseywestlancs.nhs.uk

@midmerseyda.nhs.uk
@nhs.net
@nhs.scot
@southportandformbygp.nhs.uk
@southseftongp.nhs.uk
@southseftonpcn.nhs.uk
@sthelens.nhs.uk
@sthelensrota.nhs.uk
@sthk.nhs.uk

Non-NHS emails

@cjsm.net
@gov.uk (incl. @justice.gov.uk)
@mod.uk
@parliament.uk
@pnn.police.uk

Email is secure

No encryption needed

From

NHS Mersey Care
NHS Foundation Trust
@merseycare.nhs.uk

NHS
@nhs.net

To

All other nhs.uk email addresses not specified above.

All external email addresses such as:
@anyname.co.uk
@anyname.com

Email is NOT secure

Encryption needed

To securely encrypt your email:

Type [secure] in front of your subject line [including the square brackets] and send your email as normal.

[secure] is not case sensitive.

Subject: [secure] Example subject line

Important please note: If you have previously used the word [encrypt] in front of your subject line, your email will have been sent as a secure encrypted message.

IMPORTANT: Never include any personal, confidential or sensitive information within the subject line of your emails.